

M2M for Operator: Enabling M2M The SimService Platform

Designed as a Software-as-a-Service (SaaS) system, the SimService Platform enables network operators to run an automated and profitable M2M business model for high operational performance.

Four Key Features:

Inventory and Logistics

- Manage SIM cards with different personalization and form factors, including Plugin and Embedded SIM
- Handle and distribute a high volume of SIM cards to customers and manufacturing locations
- View consumption and set up surveillance

Provisioning of Services, Pricing and Lifetime

- Build your M2M subscriptions from scratch with needed services and required pricing
- Choose between:
 - Post- and prepaid subscription forms
 - Bulk packages with a preset amount of data, megabytes, SMSs or minutes that can be used by single or several SIM cards
 - Variable subscription periods
 - Automated activation, suspension and termination roles
 - National and international packages

Remedy System for Troubleshooting

- Provide you with an overview of customer inquiries and problems
- Designed to support the troubleshooting from when a customer detects a problem until a resolution has been validated (all in one system)
- Improve the overall customer satisfaction
- Give you the ability to provide the customer with fast and accurate responses

Application Programming Interface

- Designed to be incredibly easy to use and simple to integrate
- Support creation of mobile APPs - move M2M to the field
- Allow you to develop your own M2M platform and web interfaces
- Enable your customers to manage their own connectivity solutions